

USA Masters Games Refund Policy

REFUND POLICY

The overall Refund Policy of the USAMG is that there are **NO REFUNDS** to participants once registration fees have been paid.

"Participants" here refers to anyone registering for the USAMG as an athlete, coach, official, volunteer, or supporter.

By registering in and completing the payment of fees for participation in the USAMG, participants accept that significant financial commitments -- including planning, staffing, marketing, operations, equipment, venues, and other related expenditures -- are made by the USAMG under the expectation of the participant's planned participation.

Therefore, no requests for refunds of registration fees will be considered, and should not be submitted in whole or in part to the USAMG.

There may be the possibility of transferring an entry (if granted) to another participant.

TRANSFER POLICY

Requests may be made to transfer registration fees paid from one withdrawing participant to a replacement participant for a team or pairs event.

1. All requests for transfer must be submitted by email to info@usamastersgames.com no later than 5:00 pm (EST) thirty days prior to the start of competition in the sport.
2. A \$25.00 administration fee will be applied to all transfers.
3. Personal information for the replacement participant must be submitted at the time of transfer request, in order for registration fee transfer code to be issued. Payment codes will be issued to the value of original registration payment, less a \$25.00 administration fee. The original participant's registration into the 2016 USAMG will be withdrawn at that time.
4. All participants applying for a transfer will be advised in writing of the outcome of their request.
5. All transfer applications must be made directly to USAMG.
6. All transfer requests are subject to sport entry requirements, and are approved at the sole discretion of the USAMG.

GAMES COMPETITION

USAMG management works diligently to ensure USAMG-quality sports competition for all Games athletes, including where appropriate the combining of age divisions or skill level groups, venue changes, start time adjustments, inclement weather plans, and the like.

In the rare circumstance where the USAMG, in its sole discretion, determines that despite its best efforts competition in a particular sport age group or discipline is insufficient to meet USAMG standards, and there is no reasonable alternative or option for the affected athletes or teams, then, and only then, the USAMG may issue a refund of registration, sport, and related fees paid, minus a \$25 administrative fee.